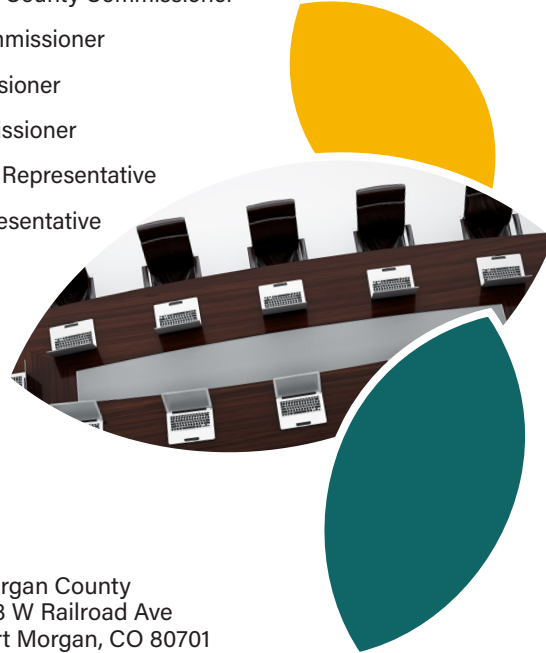




# BOARD OF HEALTH

Byron Pelton, President – Logan County Commissioner  
Tony Wells, Vice President – Washington County Commissioner  
Terry Hofmeister, Secretary – Phillips County Commissioner  
Mark Turner – Sedgwick County Commissioner  
Robin Wiley – Yuma County Commissioner  
Mark Arndt – Morgan County Commissioner  
Samantha Mahaffey – Logan County Representative  
Laura Teague - Morgan County Representative



# OFFICE LOCATIONS

Logan County  
700 Columbine St.  
Sterling, CO 80751  
Ph: 970-522-3741  
Fax: 970-522-1412

Morgan County  
228 W Railroad Ave  
Fort Morgan, CO 80701  
Ph: 970-867-4918  
Fax: 970-867-0878

Phillips County  
127 E Denver St., Ste C  
Holyoke, CO 80734  
Ph: 970-854-2717  
Fax: 970-854-4559

Sedgwick County  
118 W 3rd St.  
Julesburg, CO 80737  
Ph: 970-474-2619  
Fax: 970-474-2716

Washington County  
482 Adams Ave  
Akron, CO 80720  
Ph: 970-345-6562  
Fax: 970-345-6561

Yuma County  
529 N Albany St., Ste 1120  
Yuma, CO 80759  
Ph: 970-848-3811  
Fax: 970-848-2888



# DIRECTOR'S REPORT

*Growth is defined as, "a process of growing especially through an increase in size or amount." After 2020 and 2021's struggle to maintain equilibrium, 2022 was really a year for NCHD to start to grow again, in the programs and services we provide and in our vision for the future.*

*One of the "silver linings" of the pandemic was the continued development of our Health Equity program. This team of dedicated individuals works to provide connections, information, and resources to our communities, especially to those folks that may not get their information through traditional channels. Our Health Equity team speaks a total of six languages besides English, to make sure that members of our community who don't speak English as their first language have the same access to important health information and resources. Our team also works on the weekends, so they can be available to community members when they have the time off to attend health events and learn about what is available to help them thrive. While this amazing team started as a response to Covid, they have truly grown into an integral part of how we function in our communities. You'll learn more about them in this report.*

*Another area of growth in 2022 was our ability to look to the future and the next iteration of our Public Health Improvement Plan (PHIP). As part of the Colorado Public Health Act that was passed in 2008, all local public health agencies are required to submit a PHIP every five years to outline what health areas will be*

*focused on for that time frame to improve the health of the people served in that jurisdiction. For the Northeast Colorado Health Department, we were in year 4 of our PHIP in 2022. Our focus has been Mental Health/Behavioral Health overall, and then we also worked on Chronic Disease Prevention and Management through looking at physical activity, nutrition, healthy weight, and oral health. We got the chance to see where we had grown in our 2019-2023 PHIP by looking at data and trends. We then utilized surveys, community meetings, stakeholder groups and extensive data analysis in 2022 to help us identify health areas that we need to look at and focus on for our PHIP that will begin in 2024. You can check out some of the data we collected and analyzed on our My Sidewalk dashboard on our website <https://dashboards.mysidewalk.com/nchd-cha/our-story>.*

*While we still may feel the effects of the pandemic, and most likely always will, this past year we really made strides to use the lessons learned and worked to continue improving the health of the people that we serve here in Northeast Colorado. I welcome you to peruse this annual report and see for yourself how we've grown in the last year.*

*Sincerely,*

*Trish McClain  
Public Health Director*



# CLIENT SERVICES

## The Special Supplemental Nutrition Program for Women, Infants and Children (WIC)

**2036**

Average Monthly Enrolled

WIC is a nutrition program of the United States Department of Agriculture (USDA) that provides supplemental nutritious foods, nutritional education, breastfeeding support, and referrals to health services and other community resources to income eligible families. Parents and caregivers of children up to age five, including fathers, grandparents, and foster parents, are also welcome to inquire about eligibility.

WIC remains a core service provided by NCHD. In 2022, WIC continued to offer all clients the opportunity to receive services remotely to reduce COVID-19 exposure. Requirements for in-person office visits for enrollment or re-enrollment were suspended providing the flexibility to postpone physical appointments and in-person pickup of Electronic Benefits Transfer (EBT) cards allowing food benefits to be issued remotely.

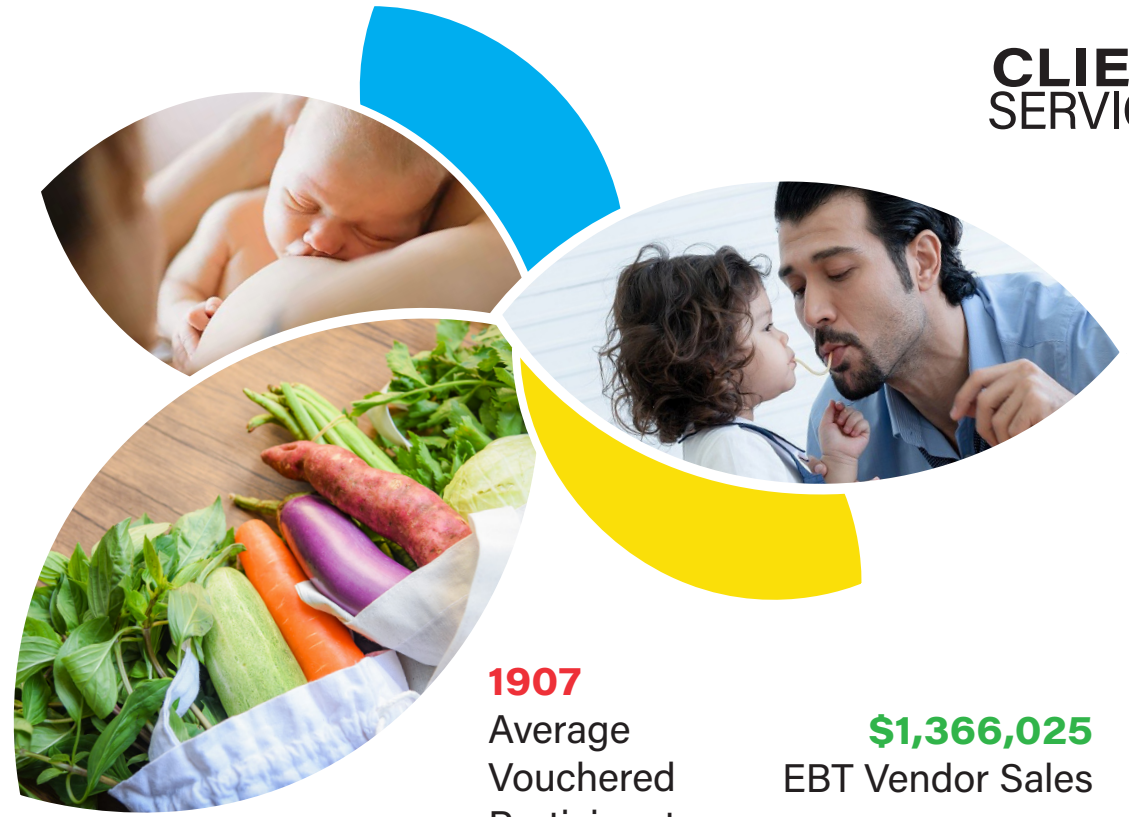
In May, in response to the nationwide infant formula shortage, the USDA put a waiver in place that temporarily allowed WIC participants to use their eWIC card to purchase non-contract powdered formula brands and larger can sizes.

The increase in benefits that was issued June of 2021 continued through September of 2022, and was increased again as of October 1, 2022. As part of the continuing resolution, the increase in WIC's Cash Value Benefits (CVB) for fruits and vegetables was extended through fiscal year 2023 and increased by \$1 due to inflation.

WIC benefits directly impact the local economy because those dollars are immediately spent at local vendors. Annual vendor sales in 2022 increased \$118,719 from the previous year.



# CLIENT SERVICES



**1907**  
Average Vouchered Participants

**\$1,366,025**  
EBT Vendor Sales





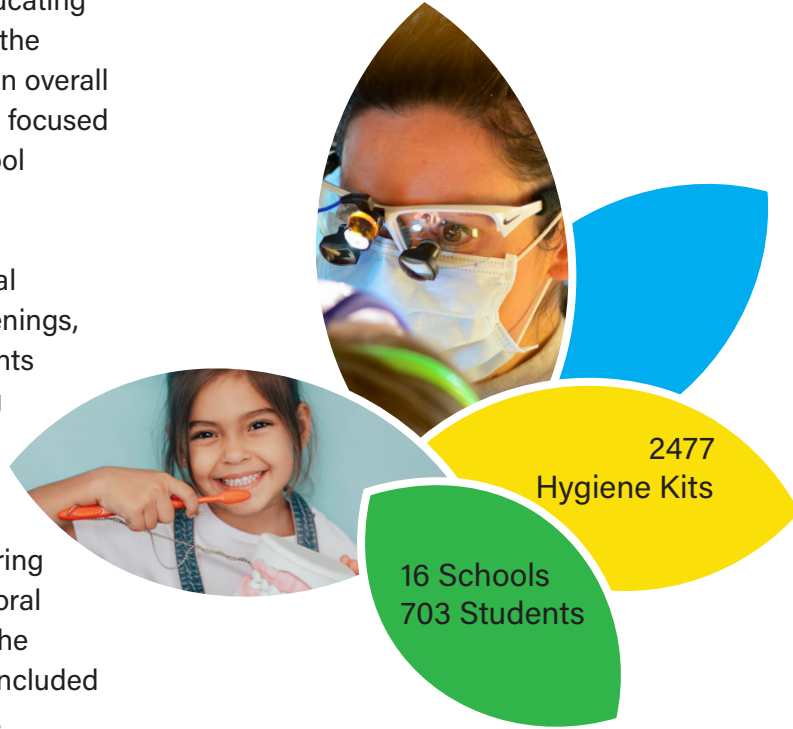
# CLIENT SERVICES

## School-Based Oral Health Services

The oral health grant is focused on educating the members of the community about the important role that oral hygiene plays in overall health. A large part of this education is focused on reaching children through the School Based Oral Health Program.

While visiting schools, registered dental hygienists completed oral health screenings, and applied fluoride varnish and sealants where appropriate for children ranging from Preschool through 6th grade.

The school-based program was able to serve 703 students in 16 schools during 2022. The team also distributed 2,477 oral health hygiene kits to the students in the many schools they visited. These kits included educational information, toothbrushes, toothpaste, and floss. In addition to the school events, the Oral Health team also provided screenings at several community health fairs and Healthy Child Clinics.



Dear Parents and Caregivers, this is what we taught your children today!

### Let's Brush Our Teeth!



Put a pea sized amount of toothpaste on your toothbrush.



Brush all outer surfaces in a circular motion.



Scrub the inner surfaces in a circular motion.



Make sure to brush all the chewing surfaces of your teeth.



Don't forget to brush your tongue.



Rinse and spit out toothpaste.



Congratulations! You are amazing!

Do this for 2 minutes, 2 times a day to keep the cavity bugs away!



Children's Hospital Colorado

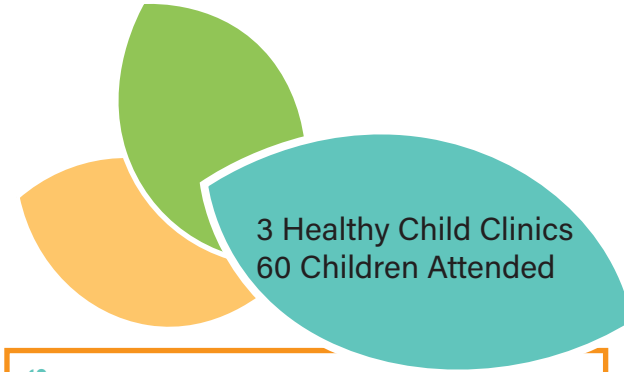
By partnering with Children's Hospital Colorado, we are able to help reduce barriers such as cost, travel, and lost work or school time, to accessing specialist care for families. Hosting clinics at our main locations minimizes the number of trips to the Front Range for those families. Children's Hospital Colorado provides the funding and specialist doctors needed to meet the neurological and orthopedic needs of children from birth through the age of 20.



6 Specialty Clinics  
145 Appointments

# CLIENT SERVICES

## Specialty Clinics



Healthy Child Clinics

Healthy Child Clinics offer free vision, hearing, speech, social/emotional, developmental and dental screenings to all children ages six months to five years old. The goal is to identify any health or developmental issues early and refer to appropriate resources before any problems develop.

### Niños de 6 meses a 5 años Niño Sano CLÍNICA



Exámenes gratis

- Visión
- Audiencia
- Desarrollo
- Estatura
- Peso
- Lenguaje
- Dental
- \*Vacunas

Jueves, 28 de julio  
9:00 a.m. to 3:00 p.m.  
Northeast Colorado Health Department  
(700 Columbine Street, Sterling)

Todos son bienvenidos,  
por favor llame la  
877-795-0646 x6021 or x1237  
para una cita.

Organizaciones participantes incluyen:  
Northeast Colorado Health Department, Northeast BOCES,  
RE-1 School District, Ifll Head Start,  
Early Intervention Colorado,  
Centennial Mental Health Center, Baby Bear Hugs.

\*Otras requieren pago por algunos servicios



# CLIENT SERVICES

## Immunizations

The immunization program strives to protect our communities against vaccine preventable diseases by increasing immunization coverage in the northeast region.

Our program provides routine vaccination services for infants, children, teens and adults. The immunization program also provides immunization education and resources for local families, schools, childcare centers and community partners.

Immunization clinics are offered in all six counties on a weekly basis. We also provide walk-in clinics during back to school and flu season. During 2022, COVID-19 immunizations were transitioned into our regularly scheduled immunization clinics.



	VACCINES ADMINISTERED	TB SKIN TESTS	PATIENTS
LOGAN	215	83	153
MORGAN	656	51	282
PHILLIPS	113	0	69
SEDGWICK	14	0	14
WASHINGTON	15	0	14
YUMA	450	0	328
<b>TOTAL</b>	<b>1463</b>	<b>134</b>	<b>860</b>

Vaccines for Children Program (VFC) Compliance Site Visits - 6 (one completed in each county)

# CLIENT SERVICES

## Communicable Diseases

A core duty of public health is the tracking and control of communicable diseases. Communicable diseases are spread by physical contact with an infected person, contact with a contaminated surface or object, bites from infectious insects or animals, and airborne transmission.

All hospitals, physician offices and laboratories in our health region are required to report positive communicable disease information to NCHD, per state regulations. Public health investigates illnesses and outbreaks to halt further transmission. The numbers included on this page represent the combined diagnosis totals of all six of our counties for diseases that were reported during 2022.

DIAGNOSIS	2018	2019	2020	2021	2022
Campylobacteriosis	56	44	31	17	31
Cryptosporidiosis	12	2	1	4	6
Giardiasis	4	2	4	2	2
Influenza - Hospitalized	60	62	42	7	50
Pertussis	0	9	0	0	1
Salmonellosis	22	21	35	10	23
Shigellosis	1	4	2	4	2
STEC (Shiga Toxin Producing E.coli)	12	15	9	8	13
<b>TOTAL</b>	<b>178</b>	<b>165</b>	<b>127</b>	<b>55</b>	<b>128</b>



Mental & Behavioral Health is a top priority of NCHD's current Public Health Improvement Plan (PHIP). Over the past decade, NCHD has implemented several mental health and suicide prevention efforts including working with local healthcare providers to increase screening for pregnancy-related depression.

We partnered with Centennial Mental Health Center and private therapists to promote evidence-based suicide prevention trainings in communities across northeast Colorado. We have also implemented community/youth engagement programs to address youth mental health and substance use such as the Communities that Care program. To support these efforts, NCHD has a webpage on our website (<https://www.nchd.org/behavioralhealth>) providing links to available resources for depression and suicide prevention.

Suicide is a leading cause of death among Colorado youth ages 10-24. Suicide is complex and rarely the result of only one cause. There are often a variety of circumstances and there may or may not be an underlying mental health diagnosis as well. Our culture is often uncomfortable talking about mental health and/or suicide. In rural northeast Colorado there is often stigma associated with asking for help.

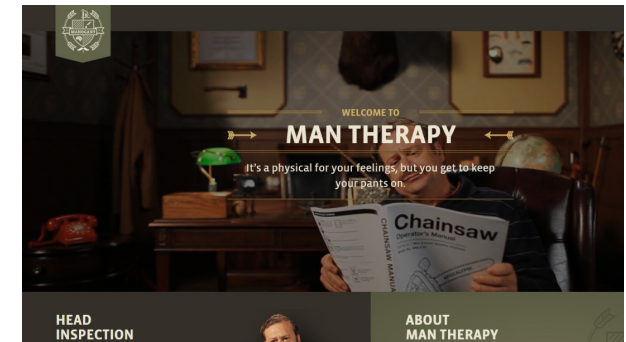


NCHD's Life Source Project provides professional mental health therapy for youth at risk of suicide in northeast Colorado. The goal of this project is to reduce youth suicide by removing the financial and social barriers to treatment. This project pays for up to six therapeutic counseling sessions with a mental health professional of their choice.

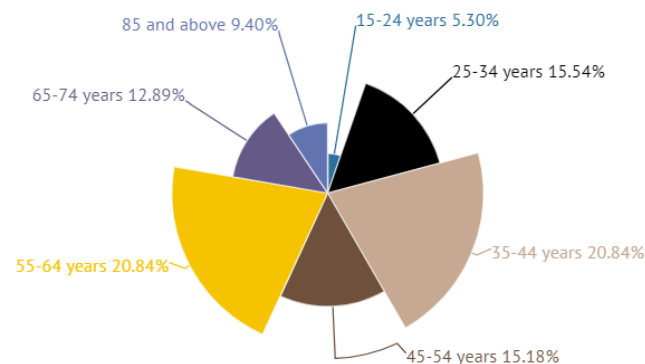
Eligibility for this program are individuals who are 19 years and younger whose families are uninsured or underinsured and cannot pay for their child/youth to get the help they need. This project has been supported through donations.

In 2022, NCHD's epidemiology team conducted a Drug Overdose Assessment. In an effort to increase awareness, NCHD added another webpage (<https://www.nchd.org/substanceuse>) to promote substance use resources and information to the public. A video that was created from the data is also available as a link from that webpage.

**33 Referrals**  
**51 Counseling Sessions**



Crude Rates of Unintentional Drug Overdose Deaths in HSR-1, Northeast Colorado, From 2000-2020 Stratified by Age



Residents ages 35-44 years old and ages 55-64 years old had the highest crude rates of unintentional drug overdose deaths in Northeast Colorado from 2000-2020.



# CLIENT SERVICES

## Tobacco Cessation

2022 was a reset year for the Tobacco Program. Not only were communities and schools rebounding from the COVID-19 pandemic, but the team that works in this program was also brand new. As the team became more comfortable with the content, the Tobacco Program picked up momentum in early 2022 and made progress on tobacco-free signage in schools.

In 2022, the Tobacco team visited 20 schools in our 6-county region to make sure they were all in compliance with the Tobacco Free Schools law and had signage that reflected this compliance. Some of the schools had no knowledge of this law and were grateful for the team's help. The Tobacco team also did 14 educational presentations to students and staff reaching a total of 1,264 people.



In addition to the school-based events, the team also participated in 21 community events. This included community health fairs, county fairs and a variety of events hosted by local law enforcement agencies.

The team maintained the practice of providing cessation kits to hospitals and dental offices with 195 total quit kits dispersed throughout the region. These kits offer information and resources for tobacco cessation efforts and can be a key resource for people interested in stopping nicotine addiction.



The overarching goal of this small grant was to look at the reasons which keep the Medicaid and uninsured populations from getting basic cancer screenings. This lack of screening leads to late-stage cancer diagnosis and less desirable outcomes in the NCHD region.

We were successful in partnering with the CU Anschutz Cancer Center to get data specific to Sedgwick County and Phillips County. With this data, five partnership meetings were held to disseminate information and build partnerships in these counties. The meetings gave us a unique opportunity to discuss the reasons for disparity and ways to help reduce said disparity.

This led to the development of materials to share with the public. Health TV segments were made in Spanish and English and were shared with Phillips and Sedgwick Counties and with all area Salud Family Health medical facilities.



## Chronic Illness

# CLIENT SERVICES

Original materials created to educate the public were shared at health fairs, with clinics, and other service organizations like the Area Agency on Aging and a local cancer support group:

Card Information Should Include	
• Over-the-counter medicines	
• Vitamins	
• Herbal remedies	
• Nutrition pills	
• Respiratory therapy medicines (such as inhalers)	
• IV solutions	
• IV nutrition	
• Blood factors (such as Factor VIII)	
Immunizations	
Vaccine	Date

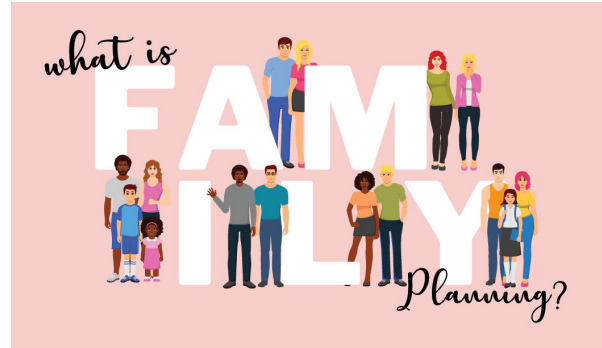
- Over 30 general resource bags,
- 130 medical history books
- 40 cancer bags
- 200 cancer resource rack cards
- 400 wallet-sized medical history cards
- 178 free radon test coupons and mitigation grant information bags were also given out

Finally, information about early detection was also shared with the public through the NCHD media department on radio and social media in English and Spanish.

# CLIENT SERVICES

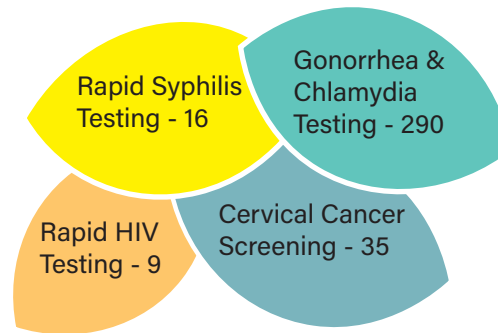
## Reproductive Health (Family Planning)

The Family Planning Program provides quality services, helping to meet the reproductive health and contraceptive needs of the community of Northeast Colorado. Services provided include contraception options and counseling, pregnancy tests, emergency contraception, STI testing and treatment, abstinence counseling, adolescent healthy relationship counseling, and substance use screening. Physical exams include pelvic exams, clinical breast exams, and pap smears.



Our goal is to help our clients make informed decisions, allowing them to take charge of their reproductive health.

	Patients	Office Visits
Logan	89	165
Morgan	216	459
Phillips	13	26
Sedgwick	4	4
Washington	4	4
Yuma	67	151
<b>TOTAL</b>	<b>393</b>	<b>809</b>



During the second half of the year, an STI Awareness mini grant provided point of care syphilis and HIV testing. These tests were added to the STI tests that were already available. Although STIs are statistically measured as Communicable Diseases, the testing was implemented by the Family Planning team.



# HEALTH EQUITY



The Health Equity team played a major role in reaching the historically underserved populations within our communities by being a trusted resource for information. Thanks to a CDC grant, NCHD was able to increase the number of community health workers, expanding their capacity to promote resources and education to community members. The team includes multilingual staff representing six languages, which allows us to reach the diverse populations that make up our health district.

With the state Mobile COVID-19 Vaccine Clinic buses, the Trusted Connections

partnership of the NCHD HE team hosted 18 clinics in the region, serving an estimated 1,000 community members. Some of these clinics also included other community partners to provide additional resources to underserved, immigrant, and refugee populations. These “pop-up” clinics offered COVID-19 and other vaccines, free food boxes, PPE resources, language support and assistance with SB-251 licenses, promoted vaccine education, and provided food, entertainment, and activities for the families.

During the course of Community Health Assessment meetings scheduled through the fall, we were able to hold meetings in Spanish, Somali, and Kinyarwanda in order to gain the widest possible perspective of the needs of the diverse communities in our health district, which will serve us in developing the next Public Health Improvement Plan.

## HERE TO HELP WITH COVID-19 AND MORE

<b>Hablamos Español</b>	<b>Waxan ku hadalna - Somali</b>	<b>Tuvuga i Kinyarwanda</b>
<b>Tuvuga i Kirundi</b>	<b>Tuna Ongea Swahili</b>	<b>Nous parlons Français</b>

970.522.3741  
[WWW.NCHD.ORG](http://WWW.NCHD.ORG)



# COVID-19 RESPONSE

## Response & Rebound

The health department's COVID-19 response team overcame many challenges and changes as it pushed through year three of the pandemic. While the world was working on getting back to "normal," this group continued to prioritize educating community members, providing resources, and direct outreach to help stop the spread of COVID-19.

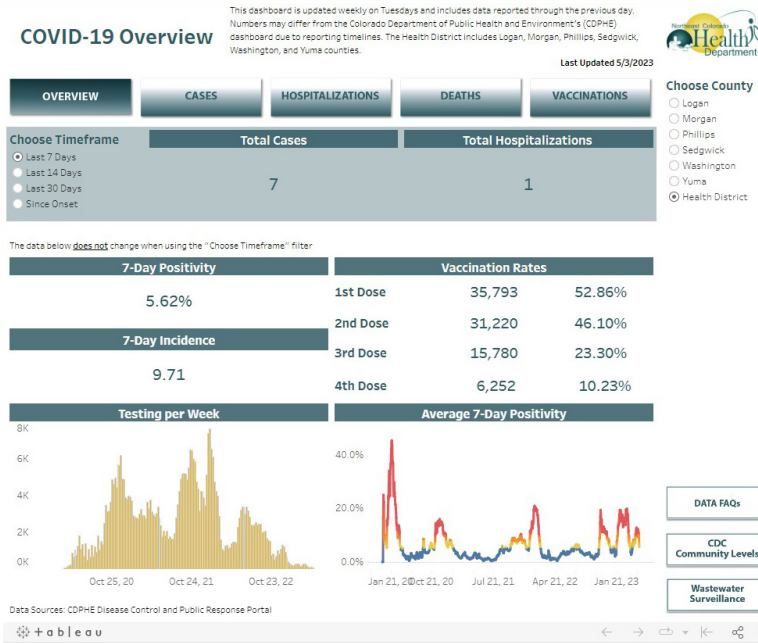
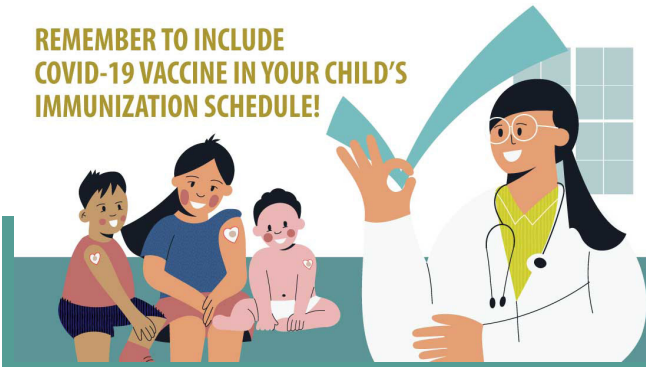
Our public health response specialists stayed busy with case investigation and contact tracing for our region. There were 7,533 cases reported during 2022, of which 1,771 people were reached by case investigators. NCHD handled eleven outbreaks: eight related to youth in schools and three in other business sectors. There were 296 hospitalizations and 41 deaths due to COVID-19.

Mid-year we updated our website COVID-19 data dashboard to be able to provide weekly metrics on an easy-to-navigate platform. A school report was published to help superintendents monitor cases among school-age children. Data collected from case investigations were used to develop a surge plan in the event of future spikes in cases. We also compiled an overview of NCHD's response to COVID-19 describing our initial response, the timeline of events, transition period, how we approached the vaccine roll-out, and plans for the next steps.

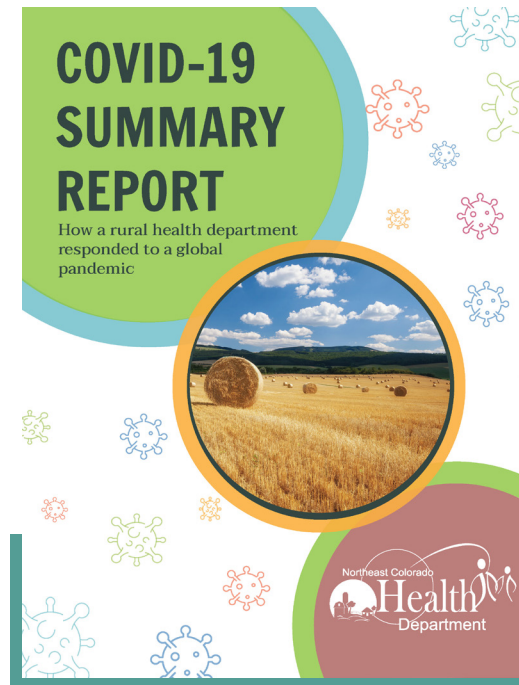
Also during the course of 2022, COVID-19 vaccinations were transitioned into the regularly scheduled immunization clinics conducted by NCHD nursing staff.

	Vaccines	Patients
Logan	33	33
Morgan	70	66
Phillips	28	28
Sedgwick	0	0
Washington	14	13
Yuma	40	35
<b>TOTAL</b>	<b>185</b>	<b>175</b>

**REMEMBER TO INCLUDE COVID-19 VACCINE IN YOUR CHILD'S IMMUNIZATION SCHEDULE!**



# COVID-19 RESPONSE



# ENVIRONMENTAL HEALTH

The Environmental Health Division (EH) protects our communities from environmental hazards through focused efforts on food safety, water and air quality, and zoonotic disease. Our staff are referred to as generalists, because of their work in every program we offer, performing various inspections, licensing facilities, and providing education on a number of topics.

## Retail Food Safety

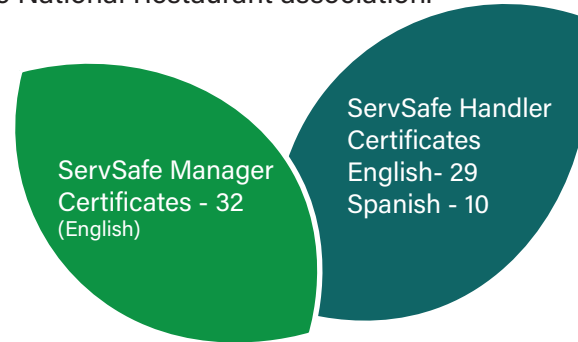
The Retail Food Safety Program at NCHD is Environmental Health Division's largest program. Within our six-county health district, staff visit and inspect each restaurant, grocery store, school, and any other facility that stores and/or serves food. Frequency of inspections is determined based on risk and are conducted at least annually; more frequently if a facility has had a history of critical violations or is the subject of complaints.



Inspections - 509  
Establishments - 416

## Food Safety Training

NCHD helps keep Northeast Colorado consumers safe by encouraging all food service employees to take food safety training. With the cooperation of CSU Extension, NCHD offers two courses for facilities to choose from, one for food handlers and one for managers using the ServSafe curriculum developed by the National Restaurant association.



## Swimming Pool

The Swimming Pool and Spa Safety Program is the only one of our environmental health programs that is voluntary. The licensed facilities are inspected twice each year for things such as assuring the main drains are meeting safety codes, which helps prevent chances of entrapment drowning of young children, and ensuring the water is safe to be in, lowering the incidence of water-borne disease outbreaks.



## Child Care Centers

Child Care Centers within our health district are inspected a minimum of once per year. The rules and regulations governing child care centers, along with the environmental health inspections performed, assure and maintain minimum health and sanitation requirements. Environmental Health should not be confused with the Division of Child Care in the Colorado Department of Human Services, which licenses child care facilities.



## Body Art

The rules and regulations governing body art in Colorado address general sanitation and disease control and apply to every body artist in Colorado that offers services such as tattooing, branding, sculpting, scarification, and body piercings. Due to the health risks associated with exposure to blood-borne pathogens such as hepatitis or HIV, body art facilities that are licensed by NCHD are inspected at least once a year.





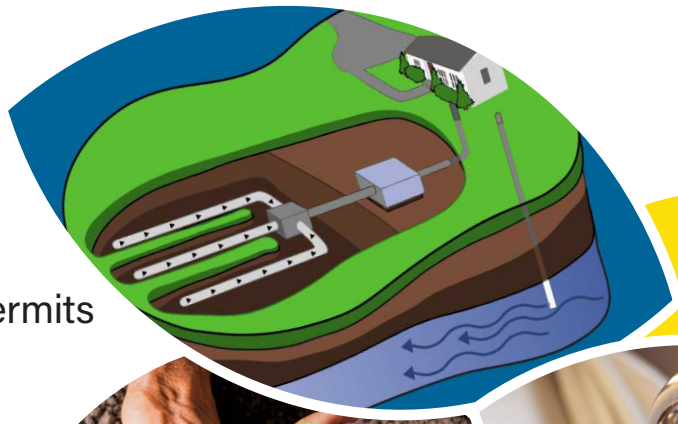
# ENVIRONMENTAL HEALTH

## Water Testing

NCHD tests public and private drinking water for bacterial contamination. It is recommended that private wells be tested annually for bacteria or more often if there are known problems with well water in that area. This is especially important if problems such as flooding or land disturbances have been experienced and if replacing or repairing any part of a good system.

Onsite wastewater treatment system permits are required for any building creating wastewater flow that is not connected to a city sewer. Any new system or repair of an existing system requires a permit from the health department. Systems are inspected to ensure compliance with the regulations approved by the NCHD Board of Health.

**147**  
Septic Permits Issued



**12**  
Biosolid Inspections



**897**  
Water samples tested for bacteria



# PUBLIC HEALTH IMPROVEMENT PLAN

In 2022, we initiated a review of our current Public Health Improvement Plan (PHIP) in order to determine next steps. The top two priorities are Mental-Behavioral Health and Chronic Disease Prevention. Some of the highlights from 2022 include:

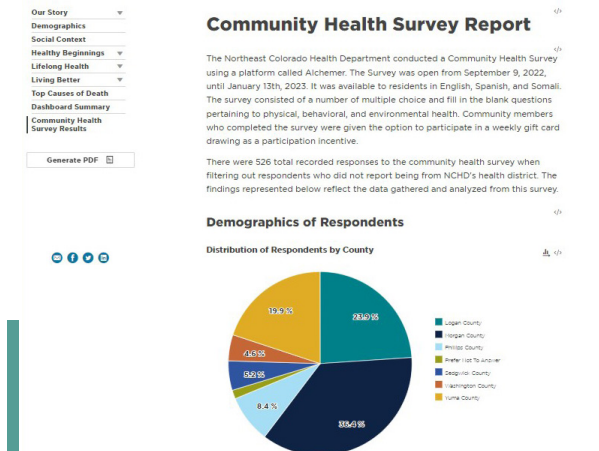
- Conducted a [Drug Overdose Assessment](#)
- Updated the Mental Health [webpage](#)
- Created a Substance Use Resource [webpage](#)
- Implemented Chronic Illness grant focused primarily on cancer to connect people who have been diagnosed with cancer to resources.



NCHD also met with our external Steering Committee Members and created an internal Steering Committee to draft a plan and timeline for our next Community Health Assessment. In the fall of 2022, NCHD initiated our next Community Health Assessment:

- Gathered quantitative data
- Launched My Sidewalk [dashboard](#), an interactive data dashboard of health data for our communities
- Launched a Community Health Survey (08-01-2022 through 01-16-2023)

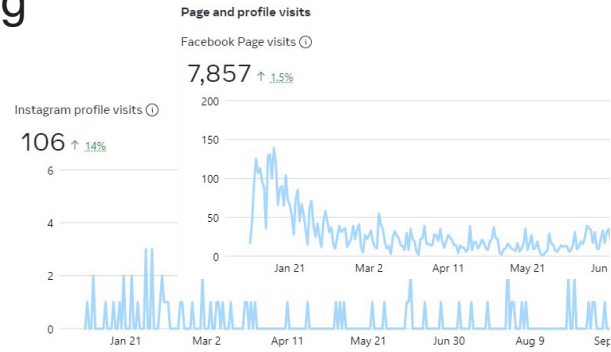
All of these steps were the planting of a seed for our next Public Health Improvement Plan (PHIP). NCHD will continue the assessment and planning during 2023 to ensure we are prepared to initiate our new PHIP in January 2024.



# COMMUNICATIONS REPORT

## Public Information, Media & Marketing

The focus of the media and marketing team in 2022 was about ramping up the promotion of our ongoing programs while still integrating pertinent COVID-19 messaging. With the addition of another team member, we strengthened our social media presence, highlighting more topics with more posts each month, and expanding presence on our Spanish social media pages. This also allowed us to post more blogs on our own website and write more healthy living articles for the regional newspapers. Monthly guest spots on KPMX and KFTM continued, with topics of discussion ranging from Emergency Preparedness during the winter storms of January to safe holidays in December, including features about child passenger safety, dental hygiene, and why chronic diseases are so much more impactful in rural areas. The importance of immunizations for all ages was delivered by five campaigns throughout the year. In the fourth quarter we supported a family planning grant designed to increase Sexually Transmitted Infection (STI) Awareness and the testing that NCHD provides. Additionally, with Avian Flu being a serious issue, we made sure to publicize information pertinent to poultry owners in the region.



With the expansion of the Health Equity team and their forward-facing programming, we assisted by getting materials edited and sent for certified translation in Spanish, Somali, Kinyarwanda, and French. We used our own native speakers to verify that the translations were appropriate for our local communities.

**CE QU'IL FAUT SAVOIR SUR LES RAPPELS**

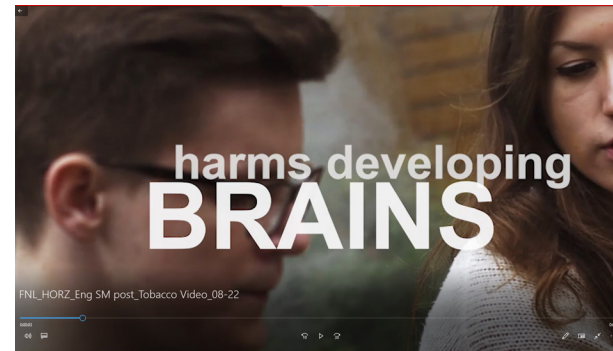
**RECOMMANDATION DE RAPPEL**

**RESTER À JOUR SUR LES VACCINS COVID-19**



Program materials that had not seen an update or refresh in a while got attention. For example, our General Services brochure was completely revamped and is available in five languages, and other program brochures got a facelift. The website has continued to grow and be refined as information and resources change or are updated. The COVID-19 data dashboard was redesigned by our analysts.

We added Nextdoor to our existing social media platforms so we can push more urgent messages. Presence on the YouTube channel was expanded with nine additional videos in multiple languages. Digital advertising was used to push the anti-vaping message to teens.



**HELP US, HELP YOU.**

**PLEASE TAKE OUR COMMUNITY HEALTH SURVEY**



**No llesves la gripe aviar a tus propias aves.**

Mantenga los visitantes al mínimo. Use zapatos y ropa limpia cuando ingrese a las áreas avícolas. Vuelva a publicar signos de enfermedad o aves muertas a la Oficina del Veterinario del Estado de Colorado (303) 869-9130 o a la Oficina de Colorado de Servicios Veterinarios del USDA (303) 231-5385

# COMMUNICATIONS REPORT

NCHD's Public Information Officer (PIO) devoted more time to Emergency Preparedness, making sure all resources to respond to an emergency were available and up to date, and attending online and in-person workshops.

This was the year that the planning and grants department conducted the Community Health Assessment in preparation for the next five-year Public Health Improvement Plan. The communications team supported this extensive project by publicizing the community health survey as well as the community meetings that were held in each county using posters, postcards, and social media.



# OPERATIONS REPORT

The Operations department oversees the infrastructure for NCHD. This includes Front Office Administration, Vital Records, Human Resources, Internet Technology, Building Maintenance, and Medical Billing.

In 2022, NCHD staffing averaged consistently around 50 employees, divided into divisional teams and dispersed among all 6 offices. The offices in Sterling, Fort Morgan, Holyoke, Julesburg, and Yuma are staffed daily; the Akron office is open regularly on Wednesdays and by appointment.

Many of the staff also regularly cover multiple counties even if they are based in one office. The Client Health Services Division has the most staff at any given time, usually around 20. The Environmental Health Division tries to keep a consistent level of 5 specialists who cover 1-3 counties each, depending on number of facilities to inspect. Notably, 50% of the employees in 2022 have been with NCHD for over 5 years.

In Information Technology, we outsourced the network systems to a new provider who updated our system for all six counties, giving us a streamlined system and repair ticket process.



With a new Human Resources Specialist hired, we took the opportunity to start the arduous process of updating the Employee Handbook. The employee voluntary benefits plans were revamped. Leadership training opportunities for managers were also restarted.

It was a big year for building maintenance since some basic necessities had to be replaced, repaired, or added. In Sterling, the water heater was replaced, and a chair lift to the basement was added. The basement serves as an area tornado shelter, so this makes it accessible to everyone regardless of mobility. Broken sewer pipes also had to be repaired in Sterling. The parking lot was resealed and repainted at the Fort Morgan location along with a new HVAC system installed in the building. The signage at the Sterling and Akron offices was refreshed in the form of repairs and new paint.



**Birth or death certificates can be obtained in our offices if the individual was born or died in Colorado.**

We began the process of becoming part of the Multi-Plan Network so that we will be able to bill multiple insurances which will be extremely helpful for our clients. As more companies move to offering United Healthcare, we are working to recertify to be able to accept that insurance as well.

# OPERATIONS REPORT

## Vital Records Distributions

NCHD serves as the Vital Records registrar for Logan, Morgan, Phillips and Washington Counties. We provide certificates if the individual was born or died in Colorado. Birth certificates are available for Colorado births dating back to 1906. Certain death records may require a waiting period. The following are numbers of certificates requested in each serviced county.

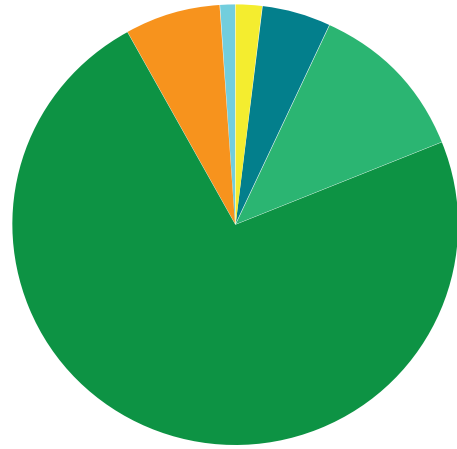
Logan County	
Birth Certificates	1009
Death Certificates	1842
Free Veteran Copy	36

Morgan County	
Birth Certificates	974
Death Certificates	2048
Free Veteran Copy	29

Phillips County	
Birth Certificates	90
Death Certificates	439
Free Veteran Copy	9

Washington County	
Birth Certificates	20
Death Certificates	27
Free Veteran Copy	0

# FINANCIAL REPORT

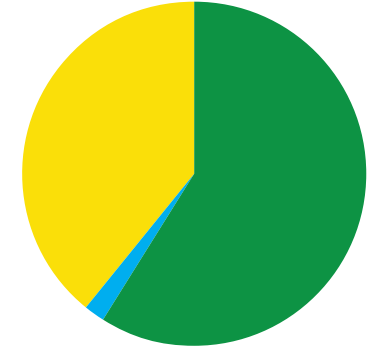


## Revenues

Miscellaneous	93,680.20	2%
State Per Capita	291,875.00	5%
County Per Capita	697,956.00	12%
Contracts & Grants	4,161,833.85	73%
Fees/Donations	385,531.13	7%
Medical Billing	48,937.17	1%
<b>Total Revenues</b>	<b>5,679,813.35</b>	

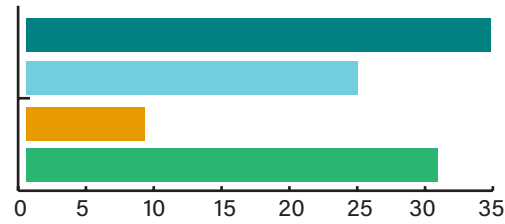
## Expenditures

Salaries /Related	3,268,771.69	59%
Travel	121,468.12	2%
Operating	2,196,421.24	39%
<b>Total Expenditures</b>	<b>5,586,661.05</b>	



## Revenues by Department

Nursing	1,978,178.39	35%
COVID-19	1,410,549.30	25%
Environmental Health	521,337.31	9%
Admin & EPR	1,769,748.65	31%
<b>Total Revenues</b>	<b>5,679,813.65</b>	



## Expenditures by Department

Nursing	1,983,850.45	36%
COVID-19	1,509,194.63	27%
Environmental Health	519,772.74	9%
Admin & EPR	1,573,843.28	28%
<b>Total Expenditures</b>	<b>5,586,661.10</b>	

